



TERMS AND CONDITIONS – SCRATCH AND WIN 2024!

SCHEDULE	
Item 1: Promotion Name	SCRATCH AND WIN!
Item 2: Promoter	City Pharmacy Limited (“CPL Group”) trading as STOP & SHOP (“SNS”), and CITY PHARMACY (“CP”).
Item 3: Prize Pool	<p>Total prize pool, valued at over PGK K1,000,000.00 consisting of the following items:</p> <ol style="list-style-type: none">1. K50,000 CASH2. GROCERY FOR A YEAR (SNS POM ONLY)3. HEALTH ESSENTIAL FOR A YEAR (CP NATIONWIDE)4. K2,000 CASH5. RETURN TICKET TO ANYWHERE IN PNG6. WATER TANK 5000L7. GENERATOR SET 3000W8. TOTAL SOLAR HOME SUNSHINE 2LIGHTS & 2 SWITCH9. K100 FUEL VOUCHER10. WASHING MACHINE TWIN TUB11. DOUBLE DOOR FRIDGE12. BBQ GRILL – 4 BURNER13. 4 BURNER STOVE14. TCL 58” ANDROID TV15. HP LAPTOP 14” CELERON DQ0526TU16. HP LAPTOP 250 G7 CELERON N400017. SAMSUNG A05 SMARTPHONE18. CS REGULAR LONG BLACK BONCAFE19. IDESIGN IPX4 RGB TWS SPEAKER DC-158520. IDESIGN ELECTRIC RED KETTLE 1.8L HHB171921. IDESIGN ELECTRIC BLENDER 1.2L FM-80522. IDESIGN DRUM RICE COOKER 2.2L 900W23. IDESIGN ELECTR FRY PAN TXG-032 10CM DEPTH DOUBLE COATING24. IDESIGN 16" STAND FAN #FS-S1605 1301056625. IDESIGN 2 SLICE TOASTER KT203 220-240V 50HZ KT-20326. IDESIGN STEAM IRON KB168 220-240V - 50HZ27. CITY PHARMACY WATER 600ML28. SELFCARE PAPAYA SKIN BRIGHTEN ING SOAP 125G29. SELFCARE SULPHUR SOAP 80 GM30. SELFCARE MORINGA SOAP 75g31. CITY PHARMACY COTTON BUDS 200S PAPER STICK32. CITY PHARMACY BABY WIPES 80S33. BIO OIL SKINCARE OIL 25ML34. SURF DET POWDER ROSE FRSH 30G35. SURF DET POWDER SUN FRSH 30G



	<ul style="list-style-type: none"> 36. COCA COLA CAN 330ML 37. FANTA ORANGE CAN 330ML 38. SPRITE CAN 330ML 39. SOLO CAN 330ML 40. COCA COLA ZERO CAN 330ML 41. MAGGI NOODLES CHICKEN 80G/85G 42. MAGGI NOODLE BEEF 80G/84G 43. DOME MACKEREL IN OIL 155G 44. DOME MACKEREL IN TOM 155G TOMATO SAUCE 45. PAULS MILK 1 LT 46. SNS BEACH UMBRELLA 2M CPGZ1023-1128-SNS 47. CP BEACH UMBRELLA 2M CPGZ1023-1128-CP 48. HC PEANUT BUTTER CRUNCHY 200G PBS-200G 49. HC PEANUT BUTTER CREAMY 200GM PBS-200G 50. PLUSH PNG CUSCUS 51. PLUSH TREE KANGAROO 52. PLUSH REGINA BIRD 53. PLUSH CASSOWARY 54. PLUSH FLY RIVER TURTLE 55. PNG PLUSH GREEN SNAIL
<p>Item 4: Participating Retailers</p>	<p>All SNS supermarkets in Port Moresby and City Pharmacy outlets around Papua New Guinea.</p>

1 Introduction

- 1.1 Participation in this Promotion and information regarding redemption of any prizes forms part of these terms and conditions.
- 1.2 By submitting an entry into this Promotion, entrant’s warrant that they have read, understood and agree to be bound by these terms and conditions.
- 1.3 A copy of these terms and conditions can be obtained from the CPL Group Website: <http://www.cpl.com.pg/promotions-terms-and-conditions/>

2 Privacy and Collection Notice

This Notice explains how the Promoter and its affiliates (“We”), manage your personal information and complaints.

- 2.1 **We collect your personal information** directly from you wherever practicable. We may collect personal information from our related companies or other third parties.
- 2.2 **We will use your personal information primarily** to conduct the competition, advise if you a winner, and provide information about the products and services you have requested offered by us and our affiliate retailers. We will also use this information for research to improve our products and services. If you do not provide us with that information, we may be unable to process your entry.
- 2.3 **We may disclose your personal information**, including updates, to consultants, agents or contractors acting on CPL Group’s behalf, parties to whom CPL Group has outsourced various functions, our related parties, entities and trusts, and regulatory authorities where required by law.



We may disclose personal information to entities outside Papua New Guinea, including to our related bodies corporate, data hosting and other service providers.

2.5 **You may contact us by email at:** info@cpl.com.pg or customercare@cpl.com.pg

3 Duration

3.1 This Promotion runs from 9am Monday, 4 November 2024 to 9pm Tuesday, 31 December 2024 or until cards run out. (**Promotion Period**).

3.2 Redemption of Scratch and Win prizes will extend until Wednesday 8th January 2025 at 5pm. No redemptions will be accepted after this date.

3.3 Redemption of Scratch and Win Discount Cards will extend until Saturday 22nd February 2025 at 5pm. No discount cards use will be accepted after this date.

4 Eligibility

4.1 Entry is open only to legal residents of Papua New Guinea of the aged 18 years or over ("**Eligible**")

4.2 Directors, officers, management and employees of CPL Group (and the immediate families of directors, officers, management and employees) of the Promoter and of its related bodies corporate, and of the agencies and companies associated with this Promotion, including the Printer of the Scratch and Win ticket and their immediate family are **ineligible** to enter. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.

4.3 All winning persons are required to produce their **receipt/invoice together** with the winning card to redeem winning items.

4.4 If the entrant is under the age of 18 years, the prize will be awarded to the winner's nominated parent or guardian.

5 Method of entry

5.1 To enter the competition customers simply:

(a) For every K50 spent in one transaction at Stop & Shop and City Pharmacy, participant will receive a scratch and win game card per K50 spent

(b) Scratch the latex panel on the game card to reveal if they are a winner of an Instant Prize.

(c) If they are a winner of an instant prize, the customer will present their winning card to the Shop Management to claim their prize.

(d) All non-winning scratch to win cards will come with different discount values in PGK, which can be used at any S&S or CP outlet nationwide and will exclude phone top – up and baby formulas.

5.2 A customer will be entitled to one *Scratch and Win* card for every PGK 50 spent at SNS or CP.

5.3 Entry into this competition is unlimited, subject to complying with clause 5.1.

5.4 It is the responsibility of an entrant to notify the Promoter if he or she returns an item identified on a receipt used to obtain a scratch card. In this instance, the Promoter reserves the right to remove the entry from the Promotion.



- 5.5 The Promoter reserves the right to verify the validity of entries and participants if and when required (including a participant's identity and place of residence) and to disqualify any participant who tampers with the entry process or who submits an entry that is not in accordance with these Conditions of Entry. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

6 Draws

- 6.1 In the event there is a separate monthly draw in conjunction with this campaign, the winner of the Monthly Prize will be drawn on the last day of each month at participating Stop & Shop and/or CP Group outlets. The winner will be determined via a random draw from an entry barrel.
- 6.2 The winners will be contacted by phone after the draw has taken place and will also be notified in writing or text sms messaging thereafter.
- 6.3 The entrant does not need to be present at the Major Prize draw

7 Prizes

- 7.1 The total amount of prizes for this Promotion consists of the number of prizes noted in Item 3. All prize values are in PNG Kina and are correct at the time of printing. The Promoter takes no responsibility for variations in the prize value.
- 7.2 The prizes are not transferable, redeemable or exchangeable for cash or other product lines.
- 7.3 The Promoter does not warrant the acceptable quality, suitability and/or fitness for purpose of any goods and/or services awarded as a prize.
- 7.4 All prizes are subject to the terms and conditions of the individual provider of the prize.
- 7.5 Any ancillary costs associated with redeeming a prize are not included.
- 7.6 If the prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute that prize (or that part of the prize) to the equal value, subject to any written directions from a regulatory authority.

8 Notification

- 8.1 The Promoter will publish the results of the Promotion. The winners names and images will also be advertised on the said official social media platform and other advertising platforms.

9 Major Prize collection

- 9.1 The Major Prize winners of K50,000 cash and K2,000 cash will be required to provide Identification and Bank Account Information to redeem their prizes.
- 9.2 All other non-cash major prizes will redeem their prizes at CPL Group's Headquarters, or if the prize is physically available at the winning store, there. All major prize collections should be done within 24 to 48 hours on a weekday.

10 Publicity materials

- 10.1 By entering into this Promotion, entrants accept that a picture, along with the winner's name, may be requested for publication in the media as part of the competition.

11 Release and indemnity

- 11.1 The Promoter accepts no responsibility for the prizes once the winner has collected them.



- 11.2 The Promoter accepts no responsibility for lost, late, damaged or illegible receipts.
- 11.3 The Promoter and its associated agencies and companies will not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss), or for personal injury or death suffered or sustained in connection with this competition or as a result of taking or using any prize, except for any liability which cannot be excluded by law.
- 11.4 This Promotion is in no way sponsored, endorsed or administered by or associated with Facebook. Entrants acknowledge that:
- (a) any information they provide in connection with the Promotion is provided to the Promoter and not to Facebook; and
 - (b) any questions, comments or complaints regarding the Promotion will be directed to the Promoter, not to Facebook; and
 - (c) Entrants release Facebook and their associated companies from all liability arising in respect of the Promotion and use or publication of the image.

12 Termination of Promotion

- 12.1 The Promoter reserves the right to vary the terms of, or cancel, this Promotion at any time without liability to any entrant or other person, subject to applicable laws of Papua New Guinea.
- 12.2 In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability (or that of a third party involved with the Promotion) to proceed with the Promotion on the dates and in the manner described in these Terms of entry, including but not limited to vandalism, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter's obligations in respect of the Promotion will be suspended for the duration of the event and, in addition, the Promoter may in its absolute discretion cancel the promotion and recommence it from the start on the same conditions.

13 Decisions final

- 13.1 The Promoter, at its sole discretion, may accept entries with errors and omissions.
- 13.2 If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Entrant.
- 13.3 The Promoter's decision relating to the Promotion and/or redemption of the prizes is final and no discussions or correspondence with entrants or any other person will be entered into.

